



MOSAIC DESTINATIONS.COM

# Victoria Falls

## Zimbabwe





## Thank you for booking your holiday with us!

Cosy, comfortable and private accommodation home surrounded by electric fence and wall in a quiet area just a stone throw from the centre of town. The indoor and outdoor living area is spacious and inviting. It has a large outside covered veranda and a secret garden entrance to the swimming pool and garden area. The cottage has two bedrooms, both en-suite, with mosquito nets and air conditioning for your convenience, state of the artfully furnished modern kitchen for self-catering, a big lounge and dining area. Fresh linen and towels are provided, TV and Wi-Fi for your entertainment. The property is surrounded by an electric fence and walled with secure parking.

### HOSTS

Annelise and Lenore are your hosts, on occasions you may be met by colleague.

Nocks is the gardener, who will look after facilities during your stay.

Annelise +263 77 572 9323 (WHATS APP)

Lenore +263 77 602 8020 (WHATS APP)

Please can you contact your hosts to inform them of your arrival time, you may be required to leave a deposit of 150 US Dollars in cash for damages and breakages, which will be returned. Unless its included in your online booking.



## About your stay

### WATER

We are on mains water and sometimes there can be water stoppages for a few hours, You can drink the water, or buy bottle water from the local shop.

### POWER CUTS

Please be aware we have experienced the occasional power cut. Once the power returns everything will work fine.

### WASHING

There is a washing machine, however, you will need to bring the consumables.

### CLEANING

If you stay for 7 days or more, we will arrange for a mid stay house clean. If you require additional cleaning and bedding during your stay this can be arranged, the charge is \$(US) 20 dollars per clean, payable by cash, please contact Annelise and Lenore.

### TIPPING

If you would like to leave a Thank You, please can you give this to Annelise or Lenore and they will make sure it is shared with all the staff.

### KITCHEN

There is a large fridge and freezer. You may find items left by previous guests, please feel free to use them.

### LOCAL SHOPS

See Map at the back

### AIR CONDITIONING

There is air conditioning in the bedrooms.

### POOL

Please be aware the swimming pool is approx. 1.4 metres deep at the far end, We can not take any responsibility and the Pool is used at your own risk. There are Pool towels for your use.

### WIFI

We have unlimited broadband.

### TV

The lounge has Apple TV. Netflix is available. You should be able to go straight into it, but just in case, the username for Netflix is **info@mosaicdestinations.com** and the password is **police999**. Attached to the TV is Chromecast which you can use to share other streaming devices

### IPAD

There is an IPAD available for your use.

### MOBILE

There is a local mobile available, which will have \$5 of credit, you are welcome to use the phone during your stay, but we do ask that you top it up on your leave. This can easily be topped up at the local shop.

### OUTSIDE

There are plenty of loungers and an outside table that can seat 4. There is also a GAS BBQ, feel free to use it but please treat it carefully, during the summer months the surrounding woodland and shrubs are very dry and one spark could start a fire.





## About your stay

### TRANSFERS

If you would like us to arrange transfers from the Airports please let us know.

### EMERGENCY SERVICES

#### Ambulance (ACE)

+263 213 284 7111

+263 213 284 7222

+263 213 284 7333

+263 782 999 901 (24hr emergency cell)

24hr Chinotimba Clinic +263 213 284 3144

Offers : GP/A&E/X-ray/lab/chemist/ultrasound

PSMI Clinic (Monday to Friday / 8 – 5)

+263 213 284 0513

+263 213 284 6057

Offers : GP/A&E /X-ray/lab/chemist/ultrasound dentist

### TAXI'S

Two reliable guys that I have worked with and are great are Edward (+263 773 503 398) and Charlie (+263 )

### RESTAURANTS AND TAKE AWAYS

#### Three Monkeys

Fun dining restaurant that serves salads, burgers and pizzas

+263 213 284 7326

#### Little Monkey

Takeaway for Three Monkeys. Fresh, flavourful and healthy food at affordable prices including delicious sushi, health juices and classic wraps and burgers.

+263 779 972 967

#### Namtook (Thai)

The restaurant specialises in Thai and Chinese cuisine.

+263 213 284 6710

#### The River Brewing Co

Micro-brewery and food restaurant.

+263 8677 174 675

#### Pariah State

Casual dining gastro pub, restaurant and pizzeria.

+263 778 072 574



## Visa/Money Information

### **Passport requirements for everyone**

Your passport must be valid for at least 6 months from the date of arrival in Zimbabwe, and should have at least 3 blank pages left in it. You should have proof of onward/return tickets out of the country. Children and babies are charged full visa fees regardless of their age.

### **Double Entry Visas**

If you are leaving Zimbabwe and then returning again, even for a few hours, it is best to get a Double Entry Visa or Univisa. If you are staying in Zimbabwe and want to go to Botswana (Chobe), for example, a Double Entry visa will be cheaper than getting a single-entry visa twice.

### **KAZA Univisa**

If you're travelling back and forth between Zimbabwe and Zambia, you can get a KAZA Univisa visa which is valid for 30 days. It allows multiple entries between the two countries of Zimbabwe and Zambia. You can buy up to 3 Univisas per year. If you arrive in Zimbabwe and are planning to go to Zambia for a day trip, it makes sense to purchase a Univisa instead of a double entry visa because it is cheaper and more flexible. It can be purchased at Harare International Airport, Victoria Falls International Airport, Victoria Falls land border, and Kazungula land border).

### **Multiple Entry Visas**

If you are returning to Zimbabwe more than twice in one trip, you can apply for a Multiple Entry Visa. This cannot be done at your point of entry. You will need to apply for it at the Town Hall in Zimbabwe, or the Zimbabwe High Commission in your country.

### **Length of time for a Zimbabwe holiday visa**

Holiday visas can be used within three months from the date of issue and they are issued for a 30-day stay.

### **Top Tips for Cash Crisis**

The first thing to note is that US Dollars, South African Rands and Botswana Pula are still legal tender in Zimbabwe. However, US Dollars and Bond Notes are the most commonly used.

### **Pay before you arrive**

If you can, pay for your accommodation, activities and transfers now, before you get to Zimbabwe.

Due to the cash situation, banks in Zimbabwe have put restrictions on withdrawals. Cash machines are currently only allowing small daily cash withdrawals, usually to card-holding customers of that bank only.

Almost all hotels, shops, restaurants and activity operators now accept credit cards; Mastercard and Visa only – NOT American Express. However as with everywhere occasionally a card machine won't work so it's always best to have a reserve of cash in these instances.

Best advice is to book and pay for as much as you can in advance so that you don't have any problems whilst here.



## Flights

### **Air France**

Flies to Harare, Bulawayo, Victoria Falls

### **British Airways (and its subsidiary ComAir)**

Flies to Harare, Bulawayo, Victoria Falls

### **Egypt Air**

Flies to Harare and Victoria Falls

### **Ethiopian Airways**

Flies to Harare

### **Emirates**

Flies to Harare

### **Fastjet**

Flies to Harare and Victoria Falls

### **FlyAfrica**

Flies to Harare, Bulawayo, Victoria Falls

### **Kenya Airways**

Flies to Harare and Victoria Falls

### **Kulula**

Flies to Victoria Falls

### **KLM**

Flies to Harare

### **South African Airways**

Flies to Harare, Bulawayo, Victoria Falls

### **Air Namibia**

Flies to Harare, Victoria Falls

### **Air Botswana**

Flies to Harare

### **LAM (Mozambique Airlines)**

Flies to Harare

### **South African Airlink**

Flies to Harare, Bulawayo, Victoria Falls

### **South African Express**

Flies to Harare, Bulawayo, Victoria Falls

### **TAAG (Angola Airlines)**

Flies to Harare

### **Zambezi Airlines**

Flies to Harare

### **1time/Freshair (starting soon)**

Flies to Harare and Victoria Falls

### **Air Zimbabwe**

Flies to Harare, Bulawayo, Victoria Falls, Kariba

The major connection hubs when flying to Zimbabwe from out of Africa are Johannesburg, Dubai, Abu Dhabi, Nairobi, Doha, Addis Ababa, and Amsterdam. I



## Flights

### **Flying via Johannesburg**

You should ideally allow 3 to 5 hours' transit time in Jo'burg, so that you're not rushed during your connection. Johannesburg O.R. Tambo airport is large and clean compared with other African airports, with lots of shops and restaurants and views of the runway. It's one of the best African airports, in my opinion, especially compared to experiences I've had in Nairobi or Ethiopia. However, I would recommend you get your bags plastic shrink-wrapped at your departure airport, as an extra precaution. When you check in at your departure airport, you should also request that your bags are checked in all the way through to Zimbabwe. When in Johannesburg airport, follow the signs for 'International Transit'. The flight from Johannesburg to Harare takes 1.5 hours, so isn't very onerous.

Fly into South Africa's Johannesburg O.R. Tambo Airport with an international airline such as Delta, Lufthansa, South African Airways, Emirates, Air France, Qatar, British Airways, etc. Then, get a connecting flight into Harare, Bulawayo or Victoria Falls with one of the following airlines:

### **Air Zimbabwe**

Flies from Johannesburg to Harare, Bulawayo, Victoria Falls, Kariba

### **British Airways (via its subsidiary ComAir)**

Flies from Johannesburg to Harare, Bulawayo, Victoria Falls

### **Fastjet**

Flies from Johannesburg to Harare and Victoria Falls

### **FlyAfrica**

Flies from Johannesburg to Harare, Bulawayo, Victoria Falls

### **Kenya Airways**

Flies from Johannesburg to Harare

### **Kulula**

Flies from Johannesburg to Harare, Victoria Falls

### **South African Airlink**

Flies from Johannesburg to Harare, Bulawayo, Victoria Falls

### **South African Express**

Flies from Johannesburg to Harare, Bulawayo, Victoria Falls

### **Zambezi Airlines**

Flies from Johannesburg to Harare

### **1time/Freshair (starting soon)**

Flies from Johannesburg to Harare and Victoria Falls





## Zimbabwe

A journey to Zimbabwe will take you through an attractive patchwork of landscapes, from highveld, balancing boulders and flaming msasa trees, to laidback towns, lush mountains and lifeblood rivers. Here you can spot the Big Five (leopard, lion, rhino, elephant and buffalo) in its national parks, discover World Heritage-listed archaeological sites and stand in awe of one of the natural wonders of the world, Victoria Falls.

Victoria Falls remains one of Africa's most famous tourist towns. Not only does it offer the best views of the iconic falls, but it also has a world-class adventure-tourism scene and wildlife safaris.

It's home to the country's tourism industry, and despite Zimbabwe's political issues, it's always been a safe spot for tourists; locals are exceptionally friendly. While for a few years it felt like a resort in off-season, there's no mistake about it now – it's officially reopened for business.

Though built specifically for tourism, it retains a relaxed local feel, and has neat, walkable streets (though not at dark, because of the wild animals) lined with hotels, bars and some of the best crafts you'll find anywhere in Southern Africa.





## Victoria Falls National Park

Here on the Zimbabwe side of the falls you're in for a real treat. Some two-thirds of Victoria Falls are located here, including the main falls themselves, which flow spectacularly year-round. The walk is along the top of the gorge, following a path with various viewing points that open up to extraordinary front-on panoramas of these world-famous waterfalls.

One of the most dramatic spots is the westernmost point known as Cataract View (just before you reach the David Livingstone statue), where steps lead down to outlooks of Devil's Cataract, a dramatic view of the falls often accompanied by a rainbow prism effect. Heading back eastwards takes you past multiple viewing points of the main falls, where you'll witness the drama with full 180 degree views. Another track leads to the aptly named Danger Point, where a sheer, unfenced 100m drop-off will rattle your nerves. From there, you can follow a side track for a view of the Victoria Falls Bridge.

If you're here in April, you'll need to hire a raincoat and umbrella just inside the gates – you will get soaked! During a full moon (and just before and after), the park opens again in the evenings in order for visitors to see the amazing lunar rainbow;

During the morning the rainbows are excellent over Devils Cataract as the sun is behind you looking east to west, but the best time to catch rainbows in the perfect position over main falls is between 2pm and 4pm

The falls are located around 1km from the town centre (just before the border to Zambia) crossing, so you can easily walk here.

Payment is accepted in US dollars, euro, pound and rand, as well as Mastercard and Visa. At the entrance there's a series of detailed information boards, and a decent souvenir shop selling a good selection of cultural books. Here there's also the quality Rainforest Cafe, which is a good spot for food or a drink.

There are two main seasons: The rainy/green season (November to May) and the dry season (June to October). If you want to see Victoria Falls in its absolute fullest spray, go between March and May. If you want to go white-water rafting, visit Zimbabwe between September and December (Spring).

## attractions



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### BIKE TOUR

Victoria Falls is brimming with craft markets, enticing restaurants and an array of shops. Explore this exciting town, led by your Wild Horizons guide, to your hearts content.

You can also cycle along the Zambezi River, visit the famous Big Tree (a baobab tree estimated to 3500 years old), enjoy spectacular views of the Batoka Gorges below the Falls and cycle across the Victoria Falls Bridge.

We recommend you have basic cycling experience when joining the trip.



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### CANOPY TOUR

The Victoria Falls Canopy Tour offers amazing views of Zambezi rapids, Victoria Falls Bridge & the spray of the Falls.

The Victoria Falls Canopy Tour offers a network of slides, trails and rope bridge walkways within the canopy of the hardwood forest of the Zambezi gorges. This experience is suitable to adventure seekers of all ages including families and groups. This is family fun with a unique birds-eye view of one the seven natural wonders of the world.



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### WHITE WATER RAFTING

Victoria Falls is a mile long curtain of water that stretches across the glistening basalt rock, erupts into spray, and then thunders into the canyons below.

The walls of basalt rock that capture the mighty Zambezi form one of the great river corridors of the world. This is the domain of the Nyaminyami, the River God of the Tonga people and is the 'highway' for our rafts.

## attractions



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### BUNGEE JUMPING

With the Falls behind you and the river rushing below the Victoria Falls Bridge this is certainly no ordinary bungi jump. At 111 metres it is also one of the highest jumps in the world and the adrenaline rush is as wild as the river itself.



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### HELICOPTER FLIGHTS

The spectacular helicopter flight over the Victoria Falls is known as the 'Flight of Angels'.

David Livingstone famously wrote on seeing the Victoria Falls for the first time in 1855 that "Scenes so lovely must have been gazed upon by angels in their flight". Little did he know that 150 years later he could have exactly that opportunity. The best way to appreciate the true splendour of the Victoria Falls is to view them from the air. Our helicopters have specially designed 'bubble shaped' windows perfect for panoramic viewing and great photographic opportunities from all seats.



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### HORSE RIDING

Canter through open bush, explore hidden paths & roam through wilderness areas on a Victoria Falls Horse Safari.

Victoria Falls Horse Safari is surrounded by National Park and Game area Victoria Falls allows access to rugged and varied riding country, providing a superb wilderness experience for all levels of rider. You may track elephant, buffalo and other game to the shady banks of the Zambezi River, or ride within feet of shy impala or kudu.

## attractions



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### THE FLYING FOX

Imagine taking a running jump into thin air over the chasm, soaring horizontally through the air over the turmoil of the Zambezi below. The gorge at this point is 200 meters wide and 120 meters deep. This is a great appetizer before you try the Zip Line and Gorge Swing.



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### ZAMBEZI CANOEING SAFARI

Experience the magic of an upper Zambezi Canoe Safari.

Let the tip of your paddle skim the surface of the water, and watch as shards of light bounce off the waves like excited children. Canoe safaris bring you one step closer the singing waters of the Zambezi, as you rely on the ache in your own arms to drive your exploration of the converging channels. Birds and animals spill from the National Park onto the banks of the Zambezi, and for the duration of the canoeing safari, you share a lifeline with them.



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### ELEPHANT ART SAFARI

The Wild Horizons Elephant Sanctuary and Art of Africa have teamed up to create an eco conscious and unique elephant experience, brought to life by the artistic strokes of your fingertips, while surrounded by the African bush.

An open-design thatch Boma gives guests an uninterrupted view of the beautiful Masuwe River, and against this breath-taking back drop, guests will be given an insightful and educational presentation on the Wild Horizons Elephant Sanctuary and Orphanage.



## attractions



### FISHING

We introduce Fishing on the mighty Zambezi River all year round for Tiger, Bream, Nembwe and the Catfish, just to mention a few from the 75 known species found in the Zambezi River.

We offer fly fishing, Spinning, Trolling and drift bait or live bait fishing from our fishing pontoon vessel with a maximum of 8 passengers.



### WILDLIFE CONSERVATION SAFARI

The Conservation Safari aims to raise awareness of the wildlife conservation efforts that are taking place behind the scenes in the Zambezi National Park.

The safari starts off with the clients attending a presentation by a member of the Victoria Falls Anti Poaching Unit. The clients are given the full background and history of the unit and are able to learn about many fascinating aspects involved in the unit's operations, the challenges faced and the huge successes VFAPU has achieved to date.



### TOWNSHIP TOUR

Chinotimba Township Tour- experience the warmth of an African urban settlement.

The word Chinotimba describes the roar of the water from the mighty Victoria Falls in the local Nambya language. The Nambya and the Tonga people are the original people of the Victoria Falls area. The majority of people in Victoria Falls live in the Chinotimba township, which has a population of approximately 60 000 people.

## attractions



### TOUR OF THE VICTORIA FALLS

It's a truly awe-inspiring experience – the sight, the sound, the smell; the humbling feeling that here indeed is Nature's Supreme Masterpiece. No photograph can begin to depict the reality...and nothing prepares you for your first sight.

The Victoria Falls – Now In Its 150 Millionth Fantastic Year – Reaches Its Zenith In About May each year.

This tour is conducted in the morning and afternoon. En route, clients may be taken past the 'Big Tree' where they may stop and take photos.



### LUNAR RAINBOW TOUR

Full Moon Tour of Victoria Falls: Zimbabwe. The lunar rainbow is a spectacular event seen only at full moon.

On the Full Moon Tour of Victoria Falls you may see lunar rainbows. Also known as "moonbows", are rainbows that take place at night, when a rainbow is seen in the light of the moon. Victoria Falls is one of a very limited number of sites around the world, which are known for the occurrence of 'moonbows'.



### WALKING SAFARI

Venturing into the unfenced 57 000 hectare (250 sq mile) Zambezi National Park, this walk is combined with a game drive to a suitable walking area of the park. Whilst following in the footsteps of elephants, guests are able to learn about a variety of aspects of the wildlife in the area, as the Professional Guide shares his/her knowledge and experiences with them.

A walk through the bush in a great way to re-tune your senses and get a ground level experience of the parks inhabitants, large or small.

## attractions



### SHOPPING TOUR

A daily tour designed for those enthusiastic shoppers on the look out for bargains and keen to try their hand at the African system of 'barter-trade'.

The tour visits open-air markets & crochet halls as well as a variety of gallery's & shops selling everything under the sun – almost!



### BIRD WATCHING

Bird Watching Safari, catering for the keen twitcher, our bird watching safari offers tailor-made trips depending on which species are needed to be found. Either by open safari vehicle, by foot or by boat we search for an array of species through a variety of habitats such as Teak and Mopane woodlands, grassland and riverine forest of the Zambezi National Park.



### SIDULI HIDE

Designed to appear like a termite mound, the 'Siduli Hide' is located on the edge of the waterhole offering a unique opportunity for a Wildlife Viewing Experience up close!

A qualified Professional Guide escorts guests on a short walk (5 minutes) from the Victoria Falls Safari Lodge to the hide. Once safely hidden within, guests wait!

A variety of mammal, reptile and bird species visit the waterhole to quench their thirst or to sample minerals at the nearby salt-lick.

## attractions



### CHOBE NATIONAL PARK

Chobe National Park is well known for its large herds of elephant that frequent the Chobe River on a daily basis. In the dry season an estimate of up to 85,000 elephants can be dispersed within the Chobe National Park, where the majority of them can be found along the river. Apart from the herds of elephants, Chobe also has lots more to offer. The Park has lion, leopard, buffalo and a whole host of antelope like sable, puku, kudu, eland, roan and many others which you can get to see. The river is filled with big pods of hippos and some of the biggest crocodiles in Africa.

This tour departs daily to the Chobe National Park in Botswana.



### ZAMBEZI RIVER CURISE

**Lunch Cruise 12.00pm to 14.30pm**  
When the sun hangs brightly in the blue sky and shards of light bounce across the surface of the river, there are few experiences more pleasurable than an afternoon spent on the Zambezi.

The luxurious and spacious design of our vessels welcome a cool breeze to blow away the afternoon heat, and ensures that guests can leisurely roam around the boat to admire the scenery from every angle.

Indulge in a light lunch and refreshments on board, while admiring the bold displays of an untouched natural landscape. The lunch cruise includes beers, soft drinks, local spirits, wine and water as well as a finger lunch as per the menu below.



### ZAMBEZI RIVER CURISE

The Zambezi Sunset cruise is a superb way to relax and enjoy the Spectacular beauty of the Zambezi River.

There are great photo opportunities against often-spectacular African sunsets.

Flocks of birds skim the waterline as the sun sets behind the African skyline. Clients may have the opportunity to see a variety of game; including hippo, crocodile, and elephant as well as enjoy the many different bird species.

The Sunset cruise is very popular and includes finger snacks, beer, wine, local spirits and soft drinks.

Refreshments, local brand beverages and finger snacks Transfers from all Victoria Falls hotels within a 5km radius of the jetty are included in the rate.







## Finding the House

From the Victoria Falls airport head east on the A8 for 860m. Turn left onto Kazungula road and take the second right. Follow the road up to the top. Turn right, the cottage will be immediately on the left hand side.  
 Alternatively you can carry on the A8 and turn left onto Reynard Road. Take the second left and follow, the property will be on the right hand side after the turning for Manyika Road.

### Booking Information:

-  +44 (0) 7970 567386 (Lisa)
-  victoirafalls@mosaicdestinations.com

### Apartments Address:

Mbiza Cottage, 587 Syringa Road, Victoria Falls

